

COPYRIGHT © Hangzhou EZVIZ Software Co., Ltd.. ALL RIGHTS RESERVED.

Any and all information, including, among others, wordings, pictures, graphs are the properties of Hangzhou EZVIZ Software Co., Ltd. (hereinafter referred to as “Beans View”). This user manual (hereinafter referred to as “the Manual”) cannot be reproduced, changed, translated, or distributed, partially or wholly, by any means, without the prior written permission of Beans View. Unless otherwise stipulated, Beans View does not make any warranties, guarantees or representations, express or implied, regarding to the Manual.


About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the Beans View website (<http://www.beansview.com>).

Revision Record

New release – January, 2025

Trademarks Acknowledgement

™, Beans View™ and other Beans View’s trademarks and logos are the properties of Beans View in various jurisdictions. Other trademarks and logos mentioned below are the properties of their respective owners.

Legal Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, IS PROVIDED “AS IS”, WITH ALL FAULTS AND ERRORS, AND Beans View MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF THIRD PARTY. IN NO EVENT WILL Beans View, ITS DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA OR DOCUMENTATION, IN CONNECTION WITH THE USE OF THIS PRODUCT, EVEN IF Beans View HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL Beans View’S TOTAL LIABILITY FOR ALL DAMAGES EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

Beans View DOES NOT UNDERTAKE ANY LIABILITY FOR PERSONAL INJURY OR PROPERTY DAMAGE AS THE RESULT OF PRODUCT INTERRUPTION OR SERVICE TERMINATION CAUSED BY: A) IMPROPER INSTALLATION OR USAGE OTHER THAN AS REQUESTED; B) THE PROTECTION OF NATIONAL OR PUBLIC INTERESTS; C) FORCE MAJEURE; D) YOURSELF OR THE THIRD PARTY, INCLUDING WITHOUT LIMITATION, USING ANY THIRD PARTY’S PRODUCTS, SOFTWARE, APPLICATIONS, AND AMONG OTHERS. REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. Beans View SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, Beans View WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS AND DATA PROTECTION LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. Beans View SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Table of Contents

Overview	1
1. Package Contents	1
2. Basics	2
Setup	3
1. Get the Beans View App	3
2. Power-on	3
3. Connect to the Network	4
Installation	5
1. Installation Location	5
2. Install a Micro SD Card (Optional)	5
3. Install the Mounting Plate	6
4. Install the Camera	8
5. Adjust the Lens	9
View Your Device	10
1. Live View	10
2. Settings	11
FAQ	12
Initiatives on the Use of Video Products	13
INFORMATION FOR PRIVATE HOUSEHOLDS	14

Overview

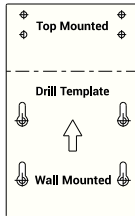
1. Package Contents



Camera (x1)



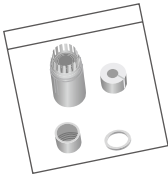
Mounting Plate (x1)



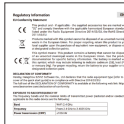
Drill Template (x1)



Screw Kit (x1)



Waterproof Kit (x1)



Regulatory Information (x2)

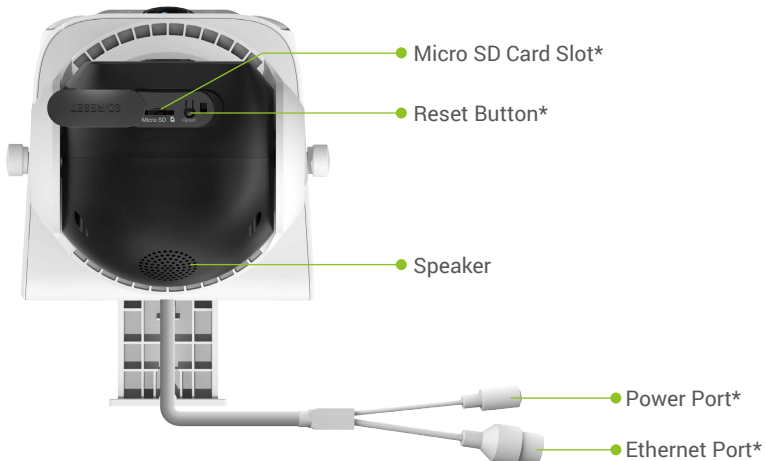


Quick Start Guide (x1)

2. Basics



Name	Description
LED Indicator	<ul style="list-style-type: none"> — Solid Red: Camera starting up. ● ● Slow-flashing Red: Network exception. ● ● ● Fast-flashing Red: Camera exception (e.g. Micro SD card error). — Solid Blue: Video being viewed in the Beans View app. ● ● ● Fast-flashing Blue: Camera ready for network connection. ● ● Slow-flashing Blue: Camera running properly.



Name	Description
Micro SD Card Slot	<ul style="list-style-type: none"> Insert a Micro SD card (purchase separately) into this slot. Initialize the card in the Beans View app before using it. Recommended compatibility: Class 10, maximum space 512GB.
Reset Button	When the camera is working, press and hold the button for 4 seconds to restart and set all parameters to default.
Power Port	For powering on the camera.
Ethernet Port	Connect to a router with an Ethernet cable (purchase separately).

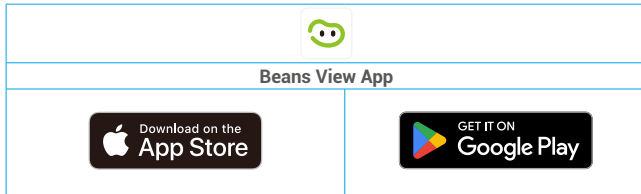
Setup

Follow the steps to set your camera:

1. Get the Beans View app, and log in to your Beans View app account.
2. Power on your camera.
3. Add your camera to your Beans View account.

1. Get the Beans View App

1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the Beans View app by searching "Beans View" in the App Store or Google Play™.
3. Launch the app and register an Beans View user account.



- i** If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for Beans View.

2. Power-on

Connect the power port to a power outlet with a power adapter (DC12V 1.2A, purchase separately). When the LED indicator is fast-flashing blue, it indicates that the startup process is completed and the device is ready for network configuration.



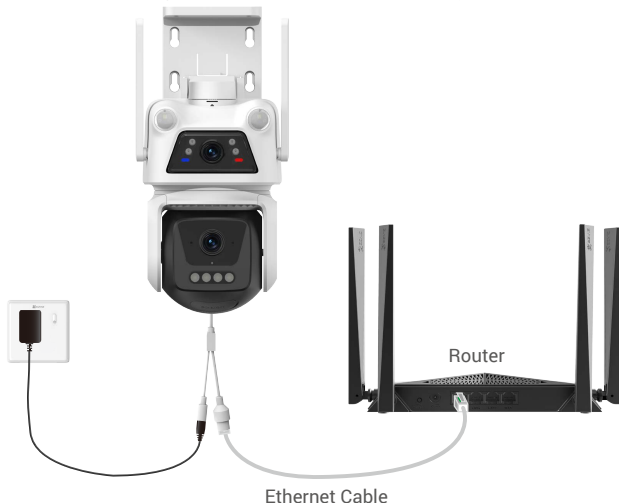
- i**
- The power cable and power adapter need to be purchased separately.
 - The power outlet shall be installed near the power adapter and shall be easily accessible.

3. Connect to the Network

- When connected to both Wi-Fi and wired networks, the camera will prioritize using the wired connection.
- If wired connection is not available, you may connect to a Wi-Fi network. Please ensure that there is a strong Wi-Fi signal in your current environment.
- Wired Connection: Connect the camera to a router. Refer to Option A.
- Wireless Connection: Connect the camera to Wi-Fi. Refer to Option B.

3.1 Option A: Wired Connection

1. Connect the camera to the LAN port of your router with an Ethernet cable (purchase separately).



- When the LED indicator turns slow-flashing blue, it indicates that the camera has been connected to the Internet.

2. Log in to your account using the Beans View app.
3. On the Home screen, tap “+” on the upper-right corner to go to the Scan QR Code interface.
4. Scan the QR code on the Quick Start Guide cover or on the body of the camera.



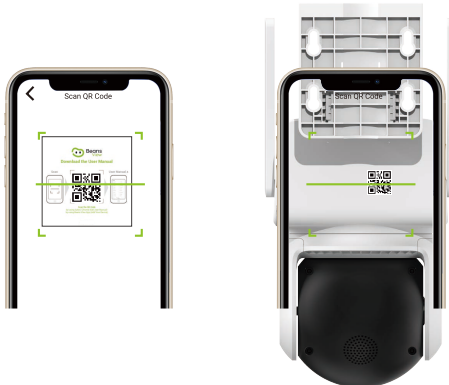
5. Follow the Beans View app wizard to add the camera to your Beans View account.

3.2 Option B: Wireless Connection

- When the LED indicator flashes blue quickly, it indicates that the camera is ready for network configuration. Please use Beans View app to finish Wi-Fi configuration.

1. Log in to your account using the Beans View app.
2. On the Home screen, tap “+” on the upper-right corner to go to the Scan QR Code interface.

3. Scan the QR code on the Quick Start Guide cover or on the body of the camera.



4. Follow the Beans View app wizard to finish Wi-Fi configuration and add the camera to your Beans View account.

i If you want to change your camera's Wi-Fi, press and hold the Reset button for 4 seconds and repeat the steps above.

Installation

1. Installation Location

Choose a location with a clear, unblocked field of view and with a good wireless signal to the camera. Please keep the following tips in mind:

- Remove the protective film from the lens.
- Make sure the wall is strong enough to withstand three times the weight of the camera.
- Avoid installing the camera in an area that gets a lot of light shining directly into the camera lens.
- It is recommended to set detection sensitivity on Beans View app when selecting location. Thus you can verify if motion can be detected in the camera's placement and adjust the sensitivity based on the size and distance of detected object.

2. Install a Micro SD Card (Optional)

1. Remove the silicone cover on the camera.
2. Insert a Micro SD card (purchase separately) into the card slot.
3. Fix the silicone cover back to the camera.



i After installing the Micro SD card, you should initialize the card in the Beans View app before using it.

4. In the Beans View app, tap the **Record List** in the Device Settings interface to check the SD card status.
5. If the memory card status displays as **Uninitialized**, tap to initialize it.

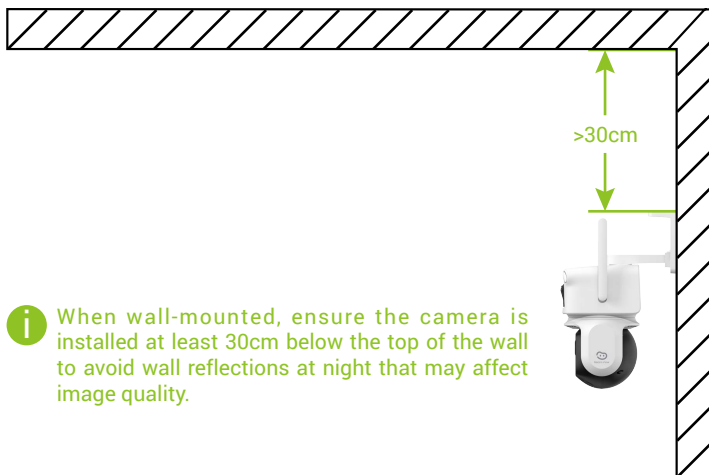
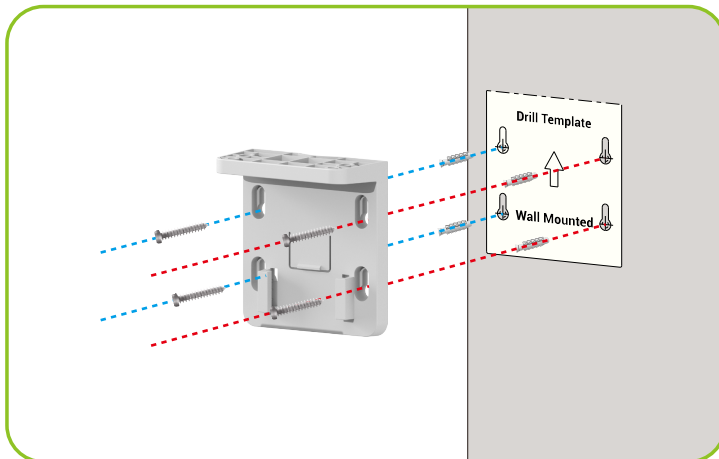
i The status will then change to **Normal** and it can store videos.

3. Install the Mounting Plate

The camera can be wall mounted and ceiling mounted.

3.1 Wall Mounted

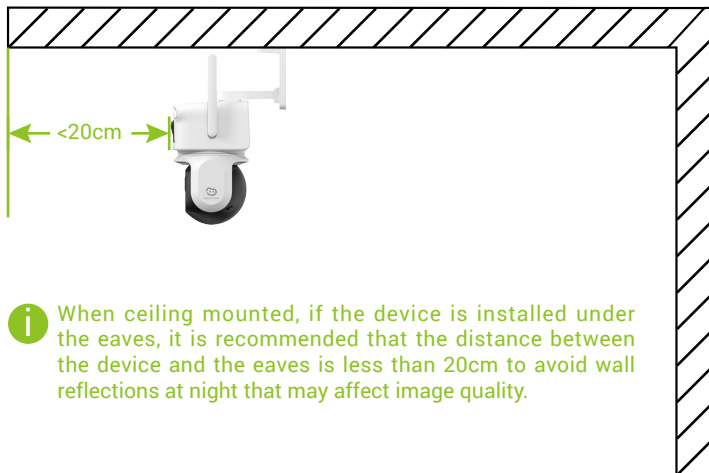
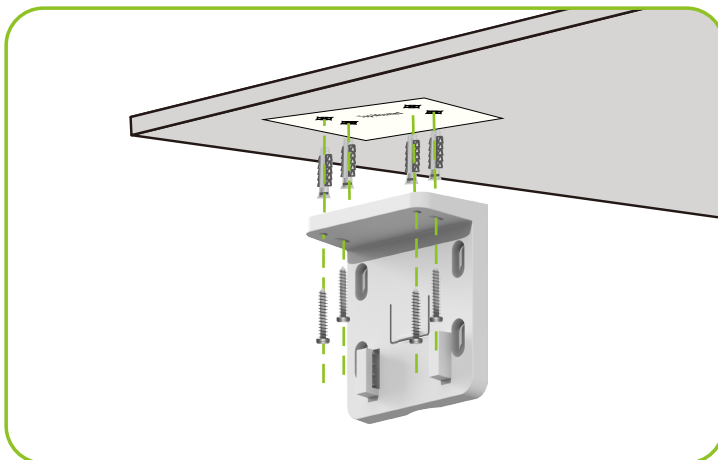
1. Place the drill template onto the surface you have chosen to mount the camera.
2. (For cement ceiling/wall only) Drill screw holes according to the template, and insert anchors.
3. Use metal screws to fix the mounting plate.



i When wall-mounted, ensure the camera is installed at least 30cm below the top of the wall to avoid wall reflections at night that may affect image quality.

3.2 Ceiling Mounted

1. Place the drill template onto the surface you have chosen to mount the camera.
2. (For cement ceiling/wall only) Drill screw holes according to the template, and insert anchors.
3. Use metal screws to fix the mounting plate.



4. Install the Camera

Mount the camera to the mounting plate.



5. Adjust the Lens

After the installation is completed, it is recommended to adjust the lens by viewing the real-time preview screen in the Beans View app to achieve the best monitoring perspective.



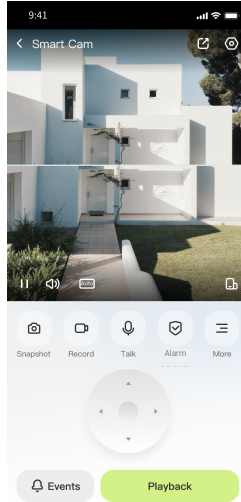
View Your Device

i The app interface may change due to version update. Please refer to the actual interface.

1. Live View

When you launch the Beans View app, the device page displays as shown below.




You can view and listen to a live feed, take snapshots or recordings, and choose video definition as needed.



Icon	Description
	Share. Share your device with anyone you want.
	Settings. View or change the device settings.
	Full Screen Display. Tap to enjoy a full screen display for your field of view.
	Snapshot. Take a snapshot.
	Record. Manually start/stop recording.
	<ul style="list-style-type: none">• PTZ. Rotate the camera to get broader field of view.• Preset Location. Control the PTZ to set the monitoring site as preset locations.
	Talk. Tap to talk with the people in front of the camera.
	Alarm. Tap the icon, and the device will make sounds and flash to deter intruders.
	Floodlight. Tap to turn on the floodlight to light up the field of view, and tap it again to turn it off.
	Sleep Mode. Tap to enable sleep mode, the video will stop displaying and the alarm notification will be turned off.
	Definition. Tap to select video resolution as you needed.
	Marked. Tap to mark the position displayed in the current monitoring screen.
	Rotate. Tap the icon and the device automatically starts patrolling and returns to its initial position when finished.
	More. Tap to see more information about the device.

2. Settings

In the settings page, you can set the parameters of the device.

Parameter	Description
Name	Customize the name of your device.
Armed/Disarmed	<ul style="list-style-type: none">• Armed: When an event occurs, it will be recorded in the app message event.• Disarmed: When an event occurs, it will not be recorded in the app message event.
Smart Lighting	You can set when to turn on or turn off the floodlight as you needed.  Make sure that the corresponding intelligent detection feature is enabled.
Detection Alarm	You can select between different detection types for your device.  Make sure that the corresponding intelligent detection feature is enabled.
Message Notification	You can manage the device message and Beans View app notification.
PTZ Settings	You can set parameters of PTZ for your device, like PTZ position calibration and PTZ preset here.
Privacy Settings	You can encrypt your videos with encryption password and set sleep plan here.
Audio Settings	You can set relevant audio parameters for your device.
Image Settings	You can set relevant image parameters for your device.
Light Settings	When disabled, the camera indicator will be off.
Record List	You can see Micro SD card status here.
General Settings	
Network Settings	You can see the connection status.
Device Information	You can see the device information here.
Share Device	You can share the device to you family members or guests.
Intelligent Service	
CloudPlay	You can subscribe and manage the cloud storage.  <ul style="list-style-type: none">• The function is only available in certain countries. Please verify the availability in your country before purchasing.• The producer reserves the right of final explanation.
Restart Device	Tap to restart the device.
Delete Device	Tap to delete the device from Beans View app.

FAQ

Q: What if I forget my password?

A: Please go to the Beans View app > login page, tap on "Forgot password?" > Enter your account's email address or phone number.(Send)> Input the verification code > Reset your password.

Q: Why can't I receive my verification code?

- A:
1. If you registered the account via email, please check your junk mail.
 2. If you still can't receive the verification code, you might have email filter/block restricting this email, please check with your email provider.
 3. If you registered an account via mobile number, please confirm whether your mobile can receive SMS short codes or not.
 4. If you still can't receive the verification code, please provide your number, your country, time of request to the support center at support@beansview.com or contact your regional support team.

Q: Wi-Fi configuration failed?

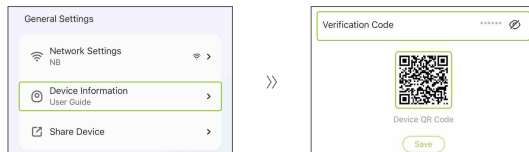
A: Please check the following settings:

1. Ensure that your mobile phone is connected to the Wi-Fi and the Wi-Fi network is working properly.
2. Check the network condition:
 - Make sure your network has no firewall or other limits.
 - Ensure the router can distribute IP address to your device or disable the static IP setting (DHCP is enabled by default on all Beans View devices).
3. Reset your camera; ensure that your device is in ready mode or Wi-Fi configuration mode > then use the Beans View app for device Wi-Fi configuration.

Q: How to get the device verification code (6 capital letters)?

A: Please note that for most Beans View devices, usually there are two ways to get the 6 capital letters device verification code:

- For most of the models, You can find it on the device sticker/label of the Beans View device;
- Alternatively, you can also find the verification code in Device Settings > Device Information > Verification Code.



i For additional information about the device, please refer to www.beansview.com.

Initiatives on the Use of Video Products

Dear Valued Beans View Users,

Technology affects every aspect of our life. As a forward-looking tech company, we are increasingly aware of the role technology plays in improving efficiency and quality of our life. At the same time, we are also aware of the potential harm of its improper usage. For example, video products can record real, complete and clear images, therefore they hold great values in representing facts. Nevertheless, improper distribution, use and/or processing of video records may infringe on the privacy, legitimate rights and interests of others.

Committed to innovating technology for the good, we at Beans View hereby earnestly advocate that every user shall use video products properly and responsibly, thus to collectively create a positive environment where all related practices and usage comply with applicable laws and regulations, respect individuals' interests and rights, and promote social morality.

Here are Beans View's initiatives that we'd appreciate your attention:

1. Each individual possesses a reasonable expectation of privacy, and the use of video products should not be in conflict with such reasonable expectation. Therefore, a warning notice which clarifies the monitoring range should be displayed in a reasonable and effective manner, when installing video products in public areas. For non-public areas, the rights and interests of people involved shall be evaluated thoughtfully, including but not limited to, installing video products only after obtaining the consent of the stakeholders, and not installing highly-invisible video products without other's knowledge.

2. Video products objectively records footage of real activities within specific time and space. Users shall reasonably identify the people and rights involved in this scope in advance, to avoid any infringement of portrait, privacy or other legal rights of others while protecting themselves through video products. Notably, if you choose to enable the audio recording function on your camera, it will capture sounds, including conversations, within the monitoring range. We highly recommend a comprehensive assessment on the potential sound sources in the monitoring range, so as to fully understand the necessity and the reasonableness before you turn on the audio recording function.

3. Video products in use will consistently generate audio or visual data from real scenes –possibly including biometric information such as facial images – based on the user's selection of product features. Such data can be used or processed to use. Video products are only technological tools that do not and cannot humanly practice legal and moral standards to guide lawful and proper use of data. It is the methods and purposes of the people who control and use the generated data that make a difference. Therefore, data controllers shall not only strictly abide by applicable laws and regulations, but also fully respect non-obligatory rules including international conventions, moral standards, cultural norms, public order and local customs. Furthermore, we should always prioritize the protection of privacy and portrait rights, and other reasonable interests.

4. The video data continuously generated by video products carries the rights, values and other demands of various stakeholders. Thus, it is extremely crucial to ensure data security and shield the products from malicious intrusions. Every user and data controller shall, undertake all reasonable and necessary measures to maximize product and data security, avoiding data leakage, improper disclosure or misuse, including but not limited to, setting up access control, selecting a suitable network environment where video products are connected, establishing and constantly optimizing network security.

5. Video products have made great contributions to enhance the safety of our society, and we believe that they will continue to play a positive role in various aspects of our daily life. Any attempt to abuse these products to violate human rights or engage in unlawful activities contradicts the very essence of the value in tech innovation and product development. We encourage every user to establish your own methods and rules to evaluate and monitor the use of video products, so as to ensure that these products are always used properly, thoughtfully and with goodwill.

INFORMATION FOR PRIVATE HOUSEHOLDS

1. Separate collection of waste equipment: Electrical and electronic equipment that has become waste is referred to as waste equipment. Owners of waste equipment must dispose of it separately from unsorted municipal waste. In particular, waste equipment does not belong in household waste, but in special collection and return systems.
2. Batteries and rechargeable batteries as well as lamps: Owners of waste equipment shall, as a rule, separate waste batteries and rechargeable batteries that are not enclosed in the waste equipment, which can be removed from the waste equipment without being destroyed, from the waste equipment before handing them in at a collection point. This does not apply if waste equipment is prepared for reuse with the participation of a public waste management authority.
3. Options for returning waste equipment: Owners of waste equipment from private households can return it free of charge to the collection points of the public waste management authorities or to the take-back points set up by manufacturers or distributors within the meaning of the Electrical and Electronics Equipment Law. Stores with a sales area of at least 400 m² for electrical and electronic equipment and those grocery stores with a total sales area of at least 800 m² that offer electrical and electronic equipment several times a year or on a permanent basis and make it available in the market are required to take it back. This also applies in the case of distribution using means of distance communication, if the storage and shipping areas for electrical and electronic equipment are at least 400 m² or the total storage and shipping areas are at least 800 m². Distributors shall, in principle, ensure take-back by providing suitable return facilities at a reasonable distance from the respective end user. The possibility of returning waste equipment free of charge exists for distributors who are obliged to take it back, among other things, if a new similar device that essentially fulfills the same functions is delivered to an end user.
4. Privacy Notice: Waste equipment often contains sensitive personal data. This applies in particular to devices of information and telecommunications technology such as computers and smartphones. In your own interest, please note that each end user is responsible for deleting the data on the waste equipment to be disposed of.
5. Meaning of the symbol “crossed-out wheelee bin”: The symbol of a crossed-out wheelee bin regularly depicted on electrical and electronic equipment indicates that the respective device is to be collected separately from unsorted municipal waste at the end of its service life.